

## LIC General Assembly Agenda

Amsterdam 11-12<sup>th</sup> of June, 2015

### Thursday, June 11, 2015

13:00 – 17:00	<p>Meeting of the General Assembly</p> <p>Opening of Assembly by President Liam de Feu</p> <p>Welcome from our host country member</p>
13:00 – 14:30	<p>Introduction of Corporate Secretary</p> <p>Introduction of the Executive Council</p> <p>Introduction of New Members since last Assembly</p> <p>New Member Speeches</p>
14:30 – 15:00	<p>Coffee Break and networking</p> <p>Presentations (each limited to 30 minutes)</p> <p>Speaker 1 – <b>European Union cross-border claims procedures</b></p> <ul style="list-style-type: none"> <li>• European Order for Payment procedure</li> <li>• European small claims procedure</li> <li>• European enforcement Orders</li> <li>• European account preservation Orders.</li> </ul> <p>By Dr. Liam M. de Feu, President of LIC.</p>
15:00 – 17:00	<p>Speaker 2 – <b>Guidelines For Forwarding Consumer Claims to the U.S</b></p> <p>By Bill Mann, Partner and CFO, Joseph, Mann &amp; Creed</p> <p>Speaker 3 – <b>Connection = Collecting</b></p> <p>By Dhr. mr. W.(Willem) Waaijen, Manager Legal Affairs &amp; Backoffice, Nederlands Incasso en Advies Bureau BV</p> <p>Speaker 4 – <b>European Credit Outlook 2015</b></p> <ul style="list-style-type: none"> <li>• Overview of countries with the highest and lowest solution rates in the world.</li> </ul> <p>By Director of International, Lindorff Group, Mr. Rune Ohlgren</p>
17:00 -18:00	Free time and networking
18:00 – 19:00	Welcome Drink <b>sponsored by ALQ and JMC</b>
19:00	Dinner in Barbizon Palace Hotel <b>wine sponsored by Lindorff</b>

### Friday, June 12, 2015

9:00 – 17:00	<p>General Assembly Continues</p> <p>Continuation of Presentations</p> <p>Speaker 1 – <b>Debt collection Business Environment in Asia</b> By Dr. Liam M. de Feu, President of LIC (with the cooperation and assistance of our Singapore member , Recoveries Management Pte Ltd..)</p>
9:00 – 10:30	<p>Speaker 2 – <b>Execution procedures in Switzerland in special consideration of international aspects</b> By Daniel Bucklar, Head Customer &amp; Collection Advisory, Alphapay AG</p> <p>Speaker 3 – <b>Debt recovery in the future. The view of LIC.</b> Open floor discussion.</p>
10:30 – 10:45	Coffee break and networking
10:45 – 12:00	General Business Meeting of the Assembly (separate agenda, LIC Members only)
12:00 – 13:00	Lunch in Barbizon Palace Hotel
14:00 – 16:00	Boat Tour of Amsterdam canals
16:00 -19:00	Walk and sightseeing with our local members, or free time
19:30	Dinner at Looks Restaurant <a href="http://www.restaurantlooks.nl/en/">http://www.restaurantlooks.nl/en/</a>

### Saturday, June 13, 2015

9:00 – 17:00	Departure after Breakfast
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